



Ready to Hand™ Engagement

Key Benefits

- *Increase consumption of your offerings and uptake of new features and feature sets*
- *Get a systematic, objective outside view of how your customer and users interactions are working, and closing gaps*
- *Get a strategy and methods for continuous delivery and digital transformation, for individuals, teams, and the entire organization*

Overview

Deciding where to invest to increase consumption of your offerings and uptake of new features and feature sets can be challenging. With growing pressure from digital native consumers for a super easy user experience, and pressure to make the right choices on which offerings to add, change, and remove, and which features and feature sets to introduce, with speed, quality and uptake, it is more important than ever to focus on solutions that will benefit your organization the most. Accelereres' Ready to Hand™ engagement gives you and your team the practical knowledge, skills, strategy, and roadmap required to succeed by helping you zero in on the highest-value learning and improvements.

How the Offering Works

In a brief session with an Accelereres Consultant / Trainer, you and your team will learn the basic concepts of making your work and offerings more ready-to-hand. A high-level survey of key “moments of truth” (MOT) for your organization and its offerings is then conducted. The survey is based on Accelereres' Ready to Hand™ framework and examines each MOT to determine the current and desired state. Top priority recommendations to close gaps are then presented. The overall outcome is an actionable, prioritized improvement plan tailored to your needs, and new skills in your organization for continuous improvement.

Gather a Robust View of Consumption and Uptake Challenges

Increasing consumption of your offerings and uptake of new features and feature sets takes time and effort.

Acceleres' Ready to Hand™ engagement helps identify the targeted actions that will enable you to meet the needs of your organization. With proper focus, your investment can provide solutions to help you raise consumption and uptake, and lower the time and effort required to do so.

Opportunities for improvement are only comprehensive when a broad set of participants are included at different levels of the organization. Gathering varying roles and discussing maturity levels and pain points is essential to have the context for key issues and to avoid the cost associated with performing disjointed improvement initiatives.

Partner with Acceleres to get further, faster

- Assessment results aid actionable improvements
- Recommendations targeted for your specific needs
- Work to move from reactive to proactive, and from a cost center to a business-strategic asset

Deliverables

- A 2-day Ready to Hand™ workshop
- A 5-day “moments of truth” review with recommendations
- A 5-day user experience review with recommendations
- A 5-day consumption review with recommendations
- A 5-day continuous delivery review with recommendations
- A 5-day continuous uptake review with recommendations
- A 5-day digital transformation review with recommendations

A full review will take approximately seven weeks, ending with a review of findings and recommendations. We do tailor the scope and effort of the review to meet your needs and budget.

Participants required for the workshops

- Product owner or service owner
- Subject Matter Experts

How to Proceed

Contact Acceleres at [+12064026814](tel:+12064026814) or info@acceleres.com to schedule the Ready to Hand™ engagement.

